

## Kathleen Viveros

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**From:** Rachel Del Toro <RDeltoro@chulavistapd.org>  
**Sent:** Friday, August 2, 2019 3:13 PM  
**To:** Priscilla Cardona  
**Subject:** Re: Ring Donations

Hi Priscilla,

It's that time again and Im fundraising again for Shop

With a Cop. Ring has been so generous in the past that I thought of you again this year. I have attached the official ask letter which should

have all the information you require for the donation. Also here is a break down of what you needed last year.

1. Rachel Del Toro - member of Shop with a Cop commitee

2. Sgt Rachel Del Toro

Chula Vista Police

Community Relations Unit

315 Fourth Ave

Chula Vista Ca 91910

3. Shop with a Cop -San Diego Crime Commission

4.501(c)(3) #95-3755649

Of course we completely understand if your unable to donate a ring again this year and thank you for your consideration in this matter.

Hope all is well

Rachel

Rachel Del Toro

Community Relation Unit

Chula Vista Police

619-549-8335

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**From:** Rachel Del Toro <rdeltoro@chulavistapd.org>

**Sent:** Monday, October 8, 2018 9:19 AM

**To:** Priscilla Cardona

**Subject:** Re: Ring Donations

Thanks!

Rachel Del Toro  
Community Relation Unit  
Chula Vista Police  
619-549-8335

On Mon, Oct 8, 2018 at 9:19 AM -0700, "Priscilla Cardona" <[priscilla.cardona@ring.com](mailto:priscilla.cardona@ring.com)> wrote:

I've just completed the form with the supplied info, your device should ship in the next day or two.  
Good luck on your event!

Have a great week.

On Mon, Oct 8, 2018 at 9:05 AM Rachel Del Toro <[RDeltoro@chulavistapd.org](mailto:RDeltoro@chulavistapd.org)> wrote:

Here is the information you requested. Also I included our official ask letter. Thank you so much this is very generous!

1. Rachel Del Toro as chair of Shop with a Cop event

2. Sgt Rachel Del Toro

Chula Vista Police

Community Relations Unit

315 Fourth Ave

Chula Vista Ca 91910

3. Shop with a Cop -San Diego Crime Commission

4.95-3755649

Sgt Rachel Del Toro

Community Relation Unit

Chula Vista Police

619-549-8335

On Mon, Oct 8, 2018 at 9:00 AM -0700, "Priscilla Cardona" <[priscilla.cardona@ring.com](mailto:priscilla.cardona@ring.com)> wrote:

Perfect,

I will need the following;

1. Name of recipient

2. Address of recipient

3. Organization name

4. Tax number(EIN)

Once I have this information I can complete your donation form.

On Sat, Oct 6, 2018 at 11:35 AM Rachel Del Toro <[RDeltoro@chulavistapd.org](mailto:RDeltoro@chulavistapd.org)> wrote:

Yes that would be amazing.. what do I need to send you? Thanks Rachel

Rachel Del Toro  
Community Relation Unit  
Chula Vista Police  
619-549-8335

On Thu, Oct 4, 2018 at 9:40 AM -0700, "Priscilla Cardona" <[priscilla.cardona@ring.com](mailto:priscilla.cardona@ring.com)> wrote:

Good morning,

Thanks for reaching out to Ring. Unfortunately we can't completely accommodate with the raffle basket but what we can do is donate a Ring Video Doorbell as the main attraction of a basket that the organization can potentially build. If you want to proceed with that option let me know so we can gather the necessary information to complete the process.

Have a great day!

Priscilla Cardona  
Office Coordinator



1523 26th St  
Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

## Priscilla Cardona

Office Coordinator



1523 26th St

Santa Monica, CA 90404

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Office Coordinator



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USA Today: Police say crime drops with video doorbell

**Kathleen Viveros**

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**From:** Rachel Del Toro <RDeltoro@chulavistapd.org>  
**Sent:** Friday, August 2, 2019 3:14 PM  
**To:** Priscilla Cardona  
**Subject:** Re forgot attachment  
**Attachments:** SWAC request for Donation Letter2018.pages

Sorry forgot to attach the official request letter

Have a great weekend

Rachel

Rachel Del Toro  
Community Relation Unit  
Chula Vista Police  
619-549-8335

## Kathleen Viveros

---

**From:** Neighbors Team <neighbors@ring.com>  
**Sent:** Wednesday, August 14, 2019 1:36 AM  
**To:** fgiaime@chulavistapd.org  
**Subject:** Crime Alert: Car Broken into

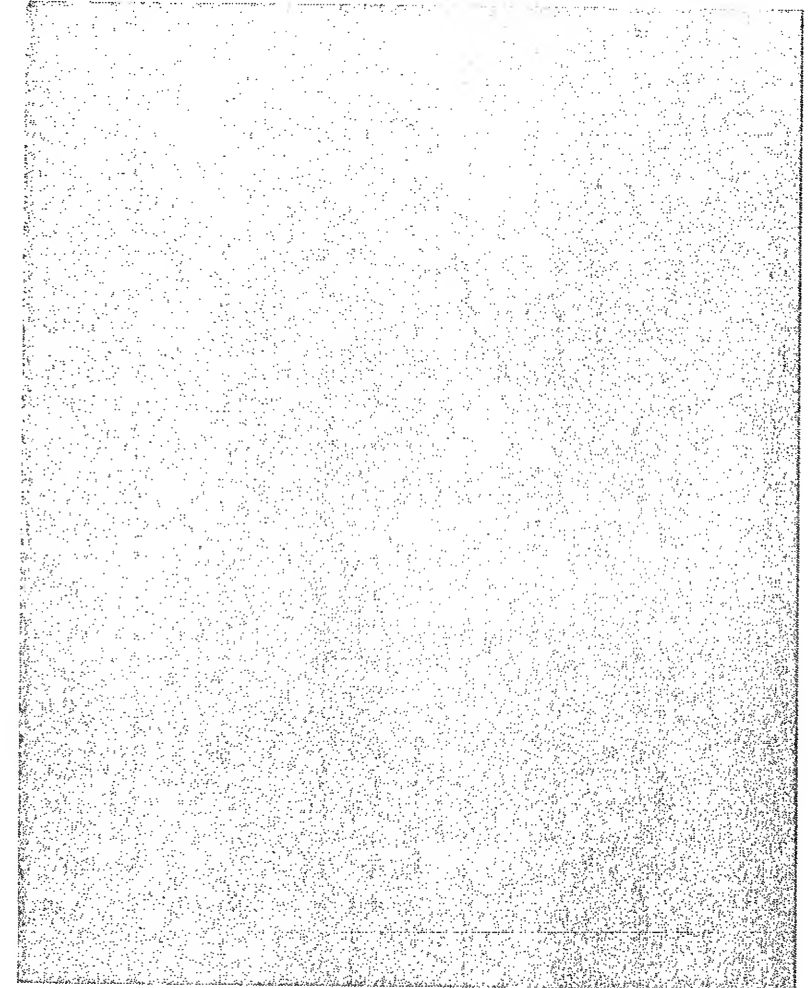
**Warning:**  
**External**  
**Email**



Neighbors by Ring

in your neighborhood.

At the end of the block on surveillance then we  
drove off up the street and looked out the window  
at the vehicle after breaking into the other car.  
We stayed together and held the guy and a girl down until  
the other girls got away. If your car was broken  
into right around this area call the police and tell  
the people



[VIEW INCIDENT](#)



your Neighbors informed.  
ost with your neighbors via email.

ighbors app by Ring  
and safety alerts from your neighbors.

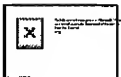
[GET NEIGHBORS APP](#)

re to [unsubscribe](#) from crime emails

ended for fgaiame@chulavistapd.org.

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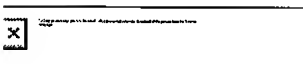


## Kathleen Viveros

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**From:** Neighbors Team <neighbors@ring.com>  
**Sent:** Monday, August 19, 2019 8:45 PM  
**To:** fgaiame@chulavistapd.org  
**Subject:** Crime Alert: We were Robbed beware

**Warning:**  
External  
Email



Neighbors by Ring

in your neighborhood.

vare

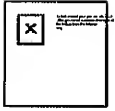
I packages delivered at my house this was  
m we put a police report and their getting  
and union bank if somebody has info it will



[VIEW INCIDENT](#)







your Neighbors informed.  
ost with your neighbors via email.

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ighbors app by Ring  
e and safety alerts from your neighbors.

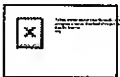
ET NEIGHBORS APP

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## Kathleen Viveros

---

**From:** Neighbors Team <neighbors@ring.com>  
**Sent:** Friday, August 23, 2019 5:22 PM  
**To:** fgiaime@chulavistapd.org  
**Subject:** Crime Alert: Car break in

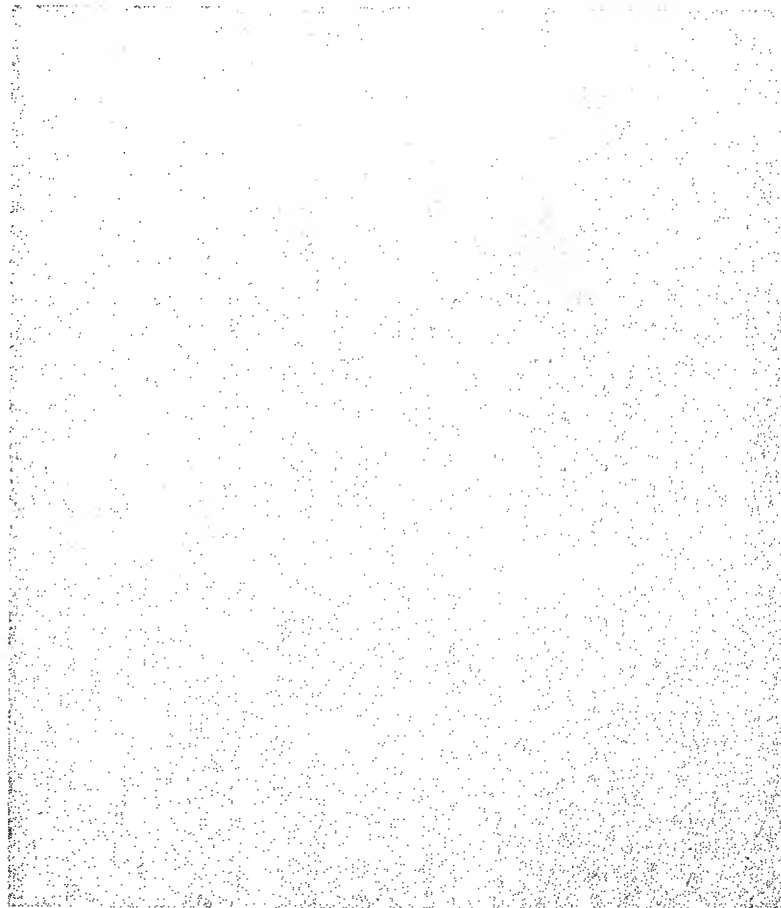
**Warning:**  
**External**  
**Email**



Neighbors by Ring

in your neighborhood.

ken into last night . He did leave the doors  
only took his registration tags from the glove  
as ago they stole a bike from inside of my  
losed . They must've scaled the wall or gate  
et. I don't have video



[VIEW INCIDENT](#)





your Neighbors informed.  
ost with your neighbors via email.

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ighbors app by Ring  
and safety alerts from your neighbors.

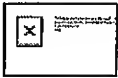
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## Kathleen Viveros

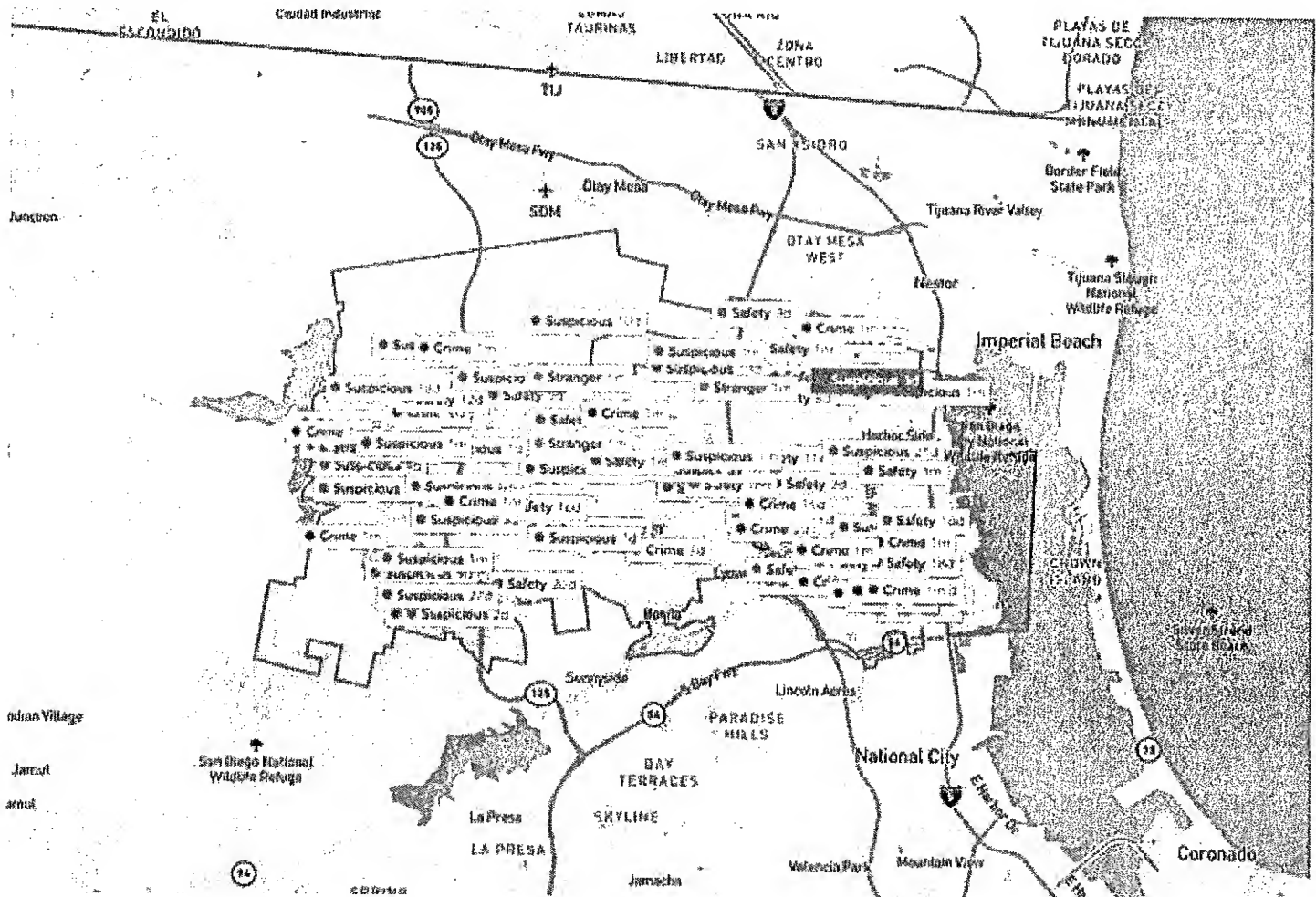
**From:** Holly Angeles Gonzales <hgonzales@chulavistapd.org>  
**Sent:** Tuesday, August 6, 2019 4:41 PM  
**To:** 'Angela Kang'  
**Cc:** Ernesto Pinedo  
**Subject:** RE: Welcome to Ring Portal, Chula Vista PD!

Hi Angela,

I was able to successfully create an account, so thank you for the easy-to-follow steps.

I noticed that the map of Chula Vista is upside down, however. The water is supposed to be on the west and the Mexico border is south of CV, not north. Was there a reason behind this format? If not, I just thought I'd point this out and get it corrected.

Thanks in advance!



Very Respectfully,

**Holly Angeles Gonzales**

Public Safety Analyst  
Chula Vista Police Department  
(619) 409-5965  
[hgonzales@chulavistapd.org](mailto:hgonzales@chulavistapd.org)

**To view the PremierOne CAD reports now available, click [here](#).**

**To view the Crime and Disorder SharePoint click [here](#).**

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, July 31, 2019 9:41 AM

**To:** Kristen Pattie <[KPattie@chulavistapd.org](mailto:KPattie@chulavistapd.org)>; Jammi Johnson <[jjohnson@chulavistapd.org](mailto:jjohnson@chulavistapd.org)>; David Oyos <[DOyos@chulavistapd.org](mailto:DOyos@chulavistapd.org)>; Anthony Molina <[AMolina@chulavistapd.org](mailto:AMolina@chulavistapd.org)>; Tim Biffle <[TBiffle@chulavistapd.org](mailto:TBiffle@chulavistapd.org)>; Christopher Zimmer <[CZimmer@chulavistapd.org](mailto:CZimmer@chulavistapd.org)>; David Willson <[DWillson@chulavistapd.org](mailto:DWillson@chulavistapd.org)>; Erin Gnekow <[EGnekow@chulavistapd.org](mailto:EGnekow@chulavistapd.org)>; Joseph Picone <[JPicone@chulavistapd.org](mailto:JPicone@chulavistapd.org)>; Eric Wood <[ericw@chulavistapd.org](mailto:ericw@chulavistapd.org)>; Melissa Donahue <[mtonahue@chulavistapd.org](mailto:mtonahue@chulavistapd.org)>; Brandi Winslow <[BWinslow@chulavistapd.org](mailto:BWinslow@chulavistapd.org)>; Anthony Gonzales <[AGonzales@chulavistapd.org](mailto:AGonzales@chulavistapd.org)>; Jessica Severance <[JSeverance@chulavistapd.org](mailto:JSeverance@chulavistapd.org)>; Nicole Hobson <[NHobson@chulavistapd.org](mailto:NHobson@chulavistapd.org)>; Nathan Hall <[NHall@chulavistapd.org](mailto:NHall@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Holly Angeles Gonzales <[hgonzales@chulavistapd.org](mailto:hgonzales@chulavistapd.org)>; Shermaine Abad <[sabad@chulavistapd.org](mailto:sabad@chulavistapd.org)>

**Subject:** Welcome to Ring Portal, Chula Vista PD!

**Warning:**  
**External**  
**Email**

Hello,

Thank you for joining the Ring training last week. For those of you who may have missed the training, please check out the Portal Resource link below to guide you along how to submit a video request and post to the Neighbors feed.

Below are some tips to get you started on Portal.

**Create an Account - Everyone on this email should have received an invitation email.**

*\*Please use Chrome or Firefox. Internet Explorer is not compatible.*

1. Check your inbox for an invitation email from [no-reply@ring.com](mailto:no-reply@ring.com)
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

*\*If you would like to receive email notifications whenever a resident posts a crime, you can assign yourself to the "Assigned Area" of the jurisdiction on your Profile settings.*

#### References

1. [Portal Resource Center](#) - For instructions on submitting video requests and legal guidelines around submitting preservation request/subpoena/search warrant.

#### Law Enforcement Discount on Ring Devices

Get **\$50 off\*** (per device) on our doorbells, security cameras, and alarm system when you use discount code **NBCVPD** on [Ring.com](https://ring.com) and check out using your government email address.

*\*Discount excludes the \$99 Video Doorbell Classic and is not applicable to bundles or accessories.*

**Ask Your Community to Join Neighbors.** Portal grows in value with each resident that downloads the Neighbors app. Neighbors is a free app that anyone can download and use, whether they own a home

surveillance system or not. They can download the app directly at <https://download.ring.com/chulavista> or by texting "**chulavistaca**" to 555888.

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on last week's training. Please let me know if you have any questions at all and feel free to reach out directly if you need anything!

Thank you,

Angela Kang

Partner Success Manager

[angela@ring.com](mailto:angela@ring.com)

425-274-5987

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

## Kathleen Viveros

---

**From:** Henry Martin <HMartin@chulavistapd.org>  
**Sent:** Sunday, May 12, 2019 9:09 AM  
**To:** Raymond Pollum; Francis Giaime  
**Cc:** Angela Kang  
**Subject:** RE: Ring Training Schedule and Introduction

Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin  
Community Policing Unit / HOT team  
Traffic Unit / Street Team/GSU  
Tue-Fri (0700-1700)  
MFF Commander / FTO Program Manager  
Chula Vista Police Department  
315 4<sup>th</sup> Ave  
Chula Vista CA 91910  
Desk (619) 476-2406  
Fax (619) 691-5053  
[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

---

**From:** Raymond Pollum [mailto:raymond.pollum@ring.com]  
**Sent:** Friday, May 10, 2019 10:56 AM  
**To:** Henry Martin <HMartin@chulavistapd.org>; Francis Giaime <FGiaime@chulavistapd.org>  
**Cc:** Angela Kang <a.kang@ring.com>  
**Subject:** Ring Training Schedule and Introduction

<b>Warning:</b> External Email
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Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

**1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

**2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.
- **PIOs** - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
- **Social Media** - will be in charge of Portal social media efforts
- **Community Outreach/HOA** - will lead Portal HOA and crime & safety groups programs that we offer
- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy



Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships

[ray@ring.com](mailto:ray@ring.com)

949-690-6979



1523 26th St.

Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)

Join the new neighborhood watch.

## Kathleen Viveros

---

**From:** Henry Martin <HMartin@chulavistapd.org>  
**Sent:** Tuesday, May 14, 2019 3:51 PM  
**To:** Angela Kang  
**Cc:** Francis Giaime  
**Subject:** RE: Ring Training Schedule and Introduction

Thank you for the follow up Angela,  
While we are very excited about this new venture, we have some upcoming promotions and assignment rotations that we are waiting to hear about. They should be taking effect next week. I will be out of town on vacation as well. I would like to hold off until the announcement are made as I have a feeling that Sgt. Giaime will not be the one responsible for overseeing this project.

If it is OK with you, can we hold off until the week of the 27<sup>th</sup> to see where we stand?

Henry

**From:** Angela Kang <angela@ring.com>  
**Sent:** Tuesday, May 14, 2019 12:15 PM  
**To:** Henry Martin <HMartin@chulavistapd.org>  
**Cc:** Francis Giaime <FGiaime@chulavistapd.org>  
**Subject:** Re: Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Hi Lt Martin,

Following up on the below email so we can get the ball rolling on onboarding Chula Vista to the Portal platform.

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Mon, May 13, 2019 at 12:15 PM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hello Lt Martin,

We're also very excited to bring your agency onto this platform as we believe it will make your jobs a little bit easier. I look forward to working with you to onboard Chula Vista PD to the Portal. For the immediate interim, I have two questions to follow up with you.

1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.

2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.
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In the meantime, please let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4<sup>th</sup> Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

**From:** Raymond Pollum [mailto:[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)]  
**Sent:** Friday, May 10, 2019 10:56 AM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>  
**Cc:** Angela Kang <[a.kang@ring.com](mailto:a.kang@ring.com)>  
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Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

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Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships  
[ray@ring.com](mailto:ray@ring.com)  
949-690-6979

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Join the new neighborhood watch.

## Kathleen Viveros

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**From:** Henry Martin <HMartin@chulavistapd.org>  
**Sent:** Tuesday, June 11, 2019 11:13 AM  
**To:** Angela Kang  
**Cc:** Francis Giaime; Ernesto Pinedo; Sarah Camacho  
**Subject:** RE: Ring Training Schedule and Introduction

Hi Angela,

Sgt. Ernie Pinedo was selected to fill Lt. Giaime's position and is official in place. He is cc'ed on this e-mail and will be the point of contact. I have a Community Service Officer who will be also coming into the unit as of June 21. Her name is Sarah Camacho. I also cc'ed her so that she is in the loop.

Thank you for your patience and assistance with this.

Henry

Lt. Henry Martin  
Community Policing Unit / HOT team  
Traffic Unit / Street Team/GSU  
Tue-Fri (0700-1700)  
MFF Commander / FTO Program Manager  
Chula Vista Police Department  
315 4<sup>th</sup> Ave  
Chula Vista CA 91910  
Desk (619) 476-2406  
Fax (619) 691-5053  
[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

---

**From:** Angela Kang [mailto:[angela@ring.com](mailto:angela@ring.com)]  
**Sent:** Monday, June 10, 2019 4:26 PM  
**To:** Henry Martin <HMartin@chulavistapd.org>  
**Cc:** Francis Giaime <FGiaime@chulavistapd.org>  
**Subject:** Re: Ring Training Schedule and Introduction

**Warning:**  
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**Email**

Hi Lt Martin,

My apologies for not following up with you sooner. Please let me know if there has been an update on the contacts and if we can move forward with onboarding your agency onto the Portal.

Thank you,

Angela Kang



Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Wed, May 15, 2019 at 2:57 PM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Lt Martin,

Sure, completely understand. We can hold off until the 27th. I will check in with you on that date if I do not hear from you first.

Thank you,  
Angela

On Tue, May 14, 2019 at 3:51 PM Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)> wrote:

Thank you for the follow up Angela,

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If it is OK with you, can we hold off until the week of the 27<sup>th</sup> to see where we stand?

Henry

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**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Tuesday, May 14, 2019 12:15 PM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>  
**Cc:** Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>  
**Subject:** Re: Ring Training Schedule and Introduction

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External  
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1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.

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In the meantime, please let me know if you have any questions or concerns.

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Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

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315 4<sup>th</sup> Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

**From:** Raymond Pollum [mailto:[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)]  
**Sent:** Friday, May 10, 2019 10:56 AM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>  
**Cc:** Angela Kang <[a.kang@ring.com](mailto:a.kang@ring.com)>  
**Subject:** Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

**1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

**2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

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Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships  
[ray@ring.com](mailto:ray@ring.com)  
949-690-6979



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Thank you,

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angela@ring.com

425-274-5987



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## Kathleen Viveros

---

**From:** Henry Martin <HMartin@chulavistapd.org>  
**Sent:** Tuesday, June 18, 2019 4:52 PM  
**To:** Angela Kang; Ernesto Pinedo  
**Cc:** Sarah Camacho  
**Subject:** RE: Ring Training Schedule and Introduction

Please work with Sgt. Pinedo so we can get this going. I have several meetings going today and this week.

Henry

**From:** Angela Kang <angela@ring.com>  
**Sent:** Tuesday, June 18, 2019 10:29 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Cc:** Henry Martin <HMartin@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>  
**Subject:** Re: Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Of course, will do Sergeant Pinedo!

Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

Thank you

On Tue, Jun 18, 2019 at 7:45 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Good morning Angela,

Please let me know when the discussion will take place. I want to be there to have firsthand knowledge on the program. Thank you.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910



Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

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**Subject:** Re: Ring Training Schedule and Introduction

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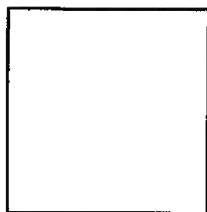
Hi Lt Martin,

Are you free for a quick chat tomorrow to discuss the next steps on how to get CVPD onboarded?

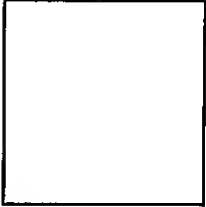
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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[www.ring.com](http://www.ring.com)



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On Tue, Jun 11, 2019 at 1:47 PM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Lt Martin,

Thanks for the update and welcome aboard @Sgt Pinedo and Officer Camacho! We're excited to move forward with implementing this tool into CVPD.

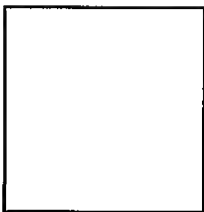
Our next step would be to schedule a stakeholders webinar to provide you a demo of the tool before I go out in person to conduct a training session to the greater team. Do you have time for a quick chat this afternoon to discuss logistics?

Thank you,

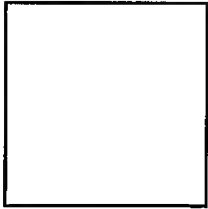
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---



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On Tue, Jun 11, 2019 at 11:12 AM Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)> wrote:

Hi Angela,

Sgt. Ernie Pinedo was selected to fill Lt. Giaime's position and is official in place. He is cc'ed on this e-mail and will be the point of contact. I have a Community Service Officer who will be also coming into the unit as of June 21. Her name is Sarah Camacho. I also cc'ed her so that she is in the loop.

Thank you for your patience and assistance with this.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

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**From:** Angela Kang [mailto:[angela@ring.com](mailto:angela@ring.com)]  
**Sent:** Monday, June 10, 2019 4:26 PM  
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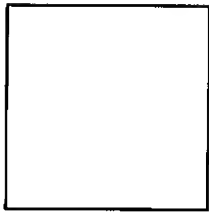
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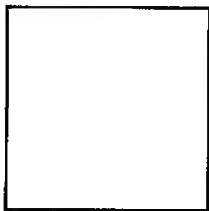
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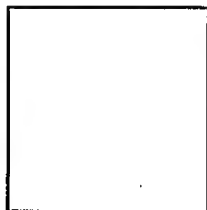
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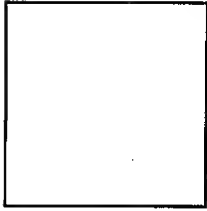
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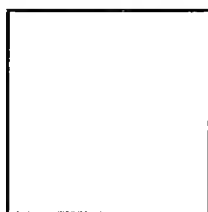
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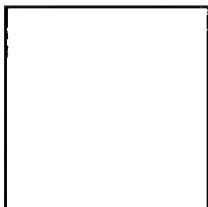
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Phone: 425-274-5987

Email: on copy

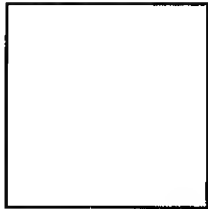
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Sincerely, Ray

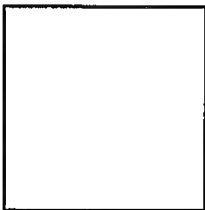
Raymond Pollum

Head of Law Enforcement Partnerships  
[ray@ring.com](mailto:ray@ring.com)  
949-690-6979

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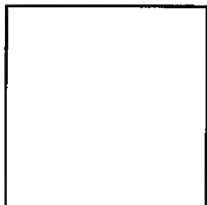
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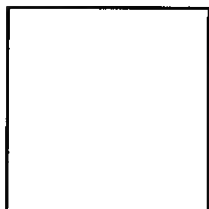
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**Kathleen Viveros**

---

**From:** Francis Giaime <FGiaime@chulavistapd.org>  
**Sent:** Wednesday, August 14, 2019 1:37 AM  
**To:** Neighbors Team  
**Subject:** Automatic reply: Crime Alert: Car Broken into

I will be out of the office on leave starting July 17th 2019 and tentatively returning January 2nd 2020. A/Lt. Scott Adkins will be assigned to Team 3 backfilling in my absence.

I will be checking emails periodically during this period.

Thanks

Lieutenant Frank Giaime

## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, June 18, 2019 7:46 AM  
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Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
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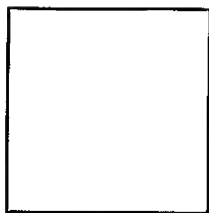
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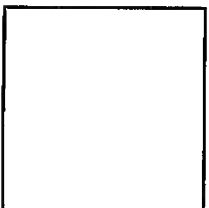
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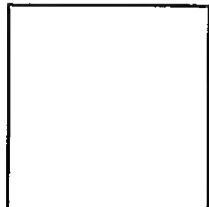
Thanks for the update and welcome aboard @Sgt Pinedo and Officer Camacho! We're excited to move forward with implementing this tool into CVPD.

Our next step would be to schedule a stakeholders webinar to provide you a demo of the tool before I go out in person to conduct a training session to the greater team. Do you have time for a quick chat this afternoon to discuss logistics?

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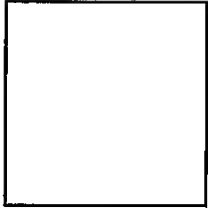
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)





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Sgt. Ernie Pinedo was selected to fill Lt. Giaime's position and is official in place. He is cc'ed on this e-mail and will be the point of contact. I have a Community Service Officer who will be also coming into the unit as of June 21. Her name is Sarah Camacho. I also cc'ed her so that she is in the loop.

Thank you for your patience and assistance with this.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

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315 4<sup>th</sup> Ave

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Desk (619) 476-2406

Fax (619) 691-5053

[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

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**Sent:** Monday, June 10, 2019 4:26 PM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>  
**Cc:** Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>  
**Subject:** Re: Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

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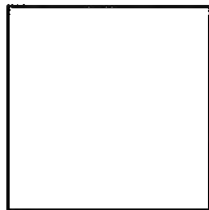
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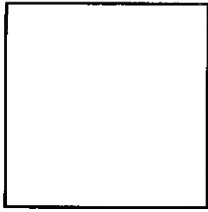
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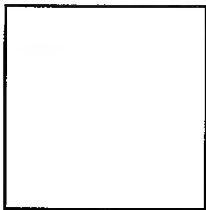
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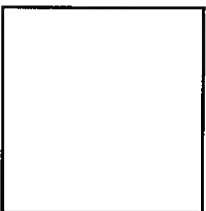
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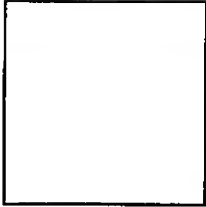
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Thank you,

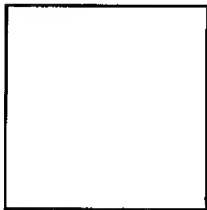
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Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

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Desk (619) 476-2406

Fax (619) 691-5053

[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

**From:** Raymond Pollum [mailto:[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)]

**Sent:** Friday, May 10, 2019 10:56 AM

**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>

**Cc:** Angela Kang <[a.kang@ring.com](mailto:a.kang@ring.com)>

**Subject:** Ring Training Schedule and Introduction

**Warning:**  
External  
Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

**1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar

Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

**2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

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- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.



Sincerely, Ray

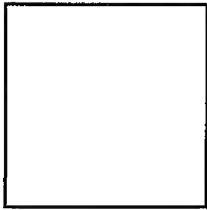
Raymond Pollum

Head of Law Enforcement Partnerships

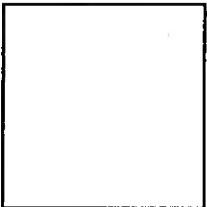
[ray@ring.com](mailto:ray@ring.com)

949-690-6979

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Thank you,

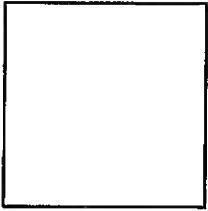
Angela Kang

Partner Success Manager

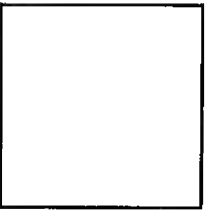
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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, June 19, 2019 12:22 PM  
**To:** Angela Kang  
**Subject:** RE: Ring Training Schedule and Introduction

Hi Angela,

Let talk tomorrow 6/20 around 0830 am if that works for you.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Wednesday, June 19, 2019 7:31 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Fwd: Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Hi Sgt Pinedo,

Do you have time to chat this afternoon or anytime tomorrow? To discuss logistics for how we will roll out the training?

Angela

----- Forwarded message -----

**From:** Henry Martin <HMartin@chulavistapd.org>  
**Date:** Tue, Jun 18, 2019 at 4:52 PM  
**Subject:** RE: Ring Training Schedule and Introduction  
**To:** Angela Kang <angela@ring.com>, Ernesto Pinedo <EPinedo@chulavistapd.org>  
**CC:** Sarah Camacho <scamacho@chulavistapd.org>

Please work with Sgt. Pinedo so we can get this going. I have several meetings going today and this week.

Henry

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Tuesday, June 18, 2019 10:29 AM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>  
**Subject:** Re: Ring Training Schedule and Introduction

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Of course, will do Sergeant Pinedo!

Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

Thank you

On Tue, Jun 18, 2019 at 7:45 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Good morning Angela,

Please let me know when the discussion will take place. I want to be there to have firsthand knowledge on the program. Thank you.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

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**Sent:** Monday, June 17, 2019 3:18 PM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>  
**Cc:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>  
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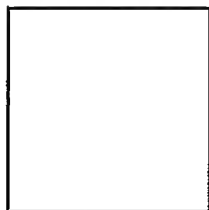
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Are you free for a quick chat tomorrow to discuss the next steps on how to get CVPD onboarded?

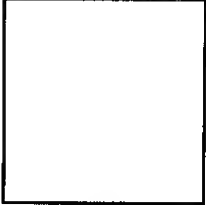
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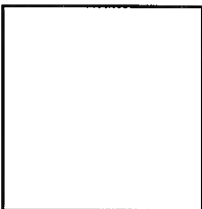
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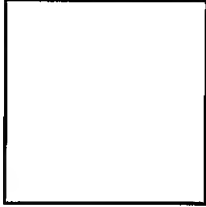
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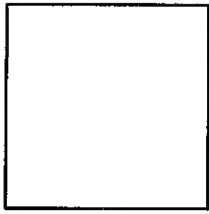
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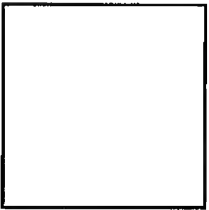
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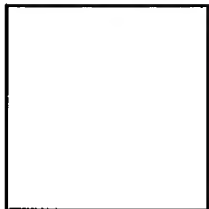
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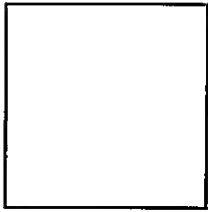
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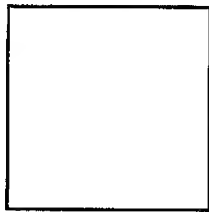
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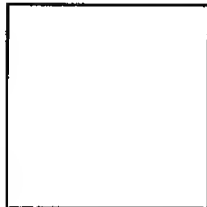
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**Sent:** Friday, May 10, 2019 10:56 AM

**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>

**Cc:** Angela Kang <[a.kang@ring.com](mailto:a.kang@ring.com)>

**Subject:** Ring Training Schedule and Introduction

Warning:  
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Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account

managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

**1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

**2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.
- **PIOs** - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
- **Social Media** - will be in charge of Portal social media efforts
- **Community Outreach/HOA** - will lead Portal HOA and crime & safety groups program that we offer
- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

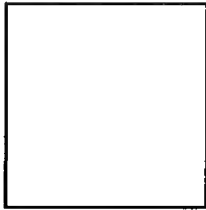
Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

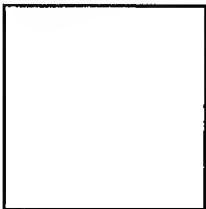
Raymond Pollum

Head of Law Enforcement Partnerships  
[ray@ring.com](mailto:ray@ring.com)  
949-690-6979

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Monica, CA  
90404  
[www.ring.com](http://www.ring.com)



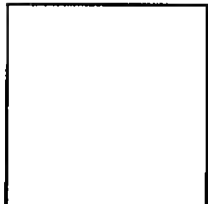
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Thank you,

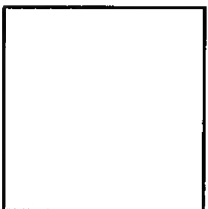
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

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[www.ring.com](http://www.ring.com)



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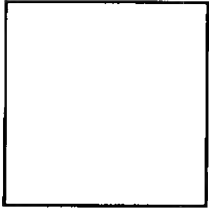
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Angela Kang

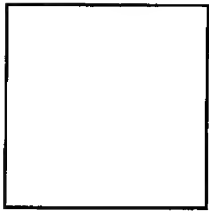
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

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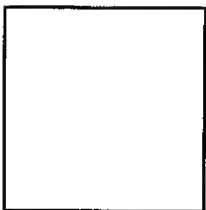
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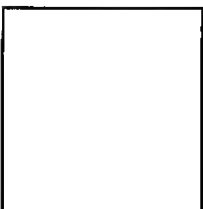
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Angela Kang

Partner Success Manager  
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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, June 19, 2019 4:35 PM  
**To:** a.kang@ring.com  
**Subject:** Accepted: Invitation: Phone Call w/Sgt Pinedo (CVPD) @ Thu Jun 20, 2019 8:30am - 9am (PDT) (epinedo@chulavistapd.org)

## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, June 27, 2019 1:25 PM  
**To:** Angela Kang; Sarah Camacho  
**Cc:** Henry Martin  
**Subject:** RE: Pre-Onboarding Call Recap

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative dates soon.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <angela@ring.com>  
**Sent:** Wednesday, June 26, 2019 4:35 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>  
**Cc:** Henry Martin <HMartin@chulavistapd.org>  
**Subject:** Re: Pre-Onboarding Call Recap

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**Email**

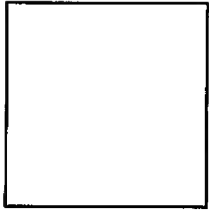
Hi Ernie, Sarah,

I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakeholders webinar.

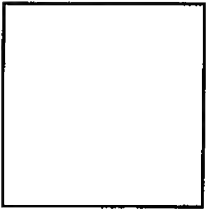
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Thu, Jun 20, 2019 at 11:18 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Very nice speaking with you today! Below is a recap of what we spoke on and the few action items I need.

**1. 45 min Stakeholders Webinar:** This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?

- a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
- b) PIO/Social Media Committee
- c) Investigations/detectives
- d) Crime analysts
- e) Road Patrol Officers

On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.

**2. 45-60 min In person Training:** After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?

### 3. Portal Setup

- a) **Law Enforcement User List:** Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?

**b) Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

**c) Browser Compatibility:** Reminder to use Chrome or Firefox.

Please reach out if you have any questions.

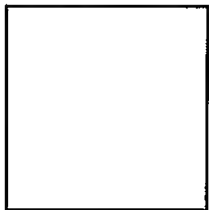
Thank you,

Angela Kang

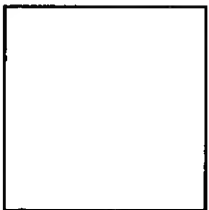
Partner Success Manager

angela@ring.com

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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, July 10, 2019 1:54 PM  
**To:** a.kang@ring.com  
**Subject:** Accepted: Invitation: Ring Portal Stakeholder Webinar 2 - Chula Vista PD @ Tue Jul 16, 2019 8am - 8:45am (PDT) (epinedo@chulavistapd.org)

## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 2, 2019 1:00 PM  
**To:** Angela Kang  
**Subject:** RE: Pre-Onboarding Call Recap

Hello Angela,

Are you available for the webinar on 7/9 or 7/11 @ 10 am?

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Thursday, June 27, 2019 1:32 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Cc:** Sarah Camacho <scamacho@chulavistapd.org>; Henry Martin <HMartin@chulavistapd.org>  
**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
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**Email**

Sounds great, thank you!

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

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**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, June 26, 2019 4:35 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>

**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: Pre-Onboarding Call Recap

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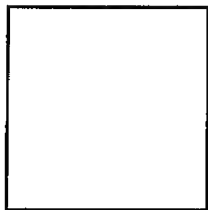
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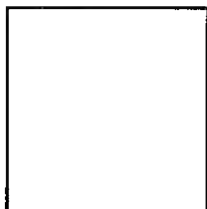
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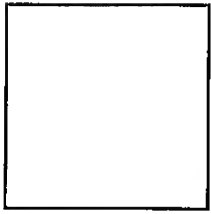
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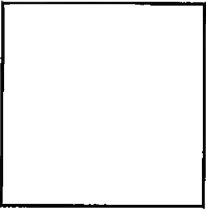
Thank you,

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425-274-5987



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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 2, 2019 2:00 PM  
**To:** Angela Kang  
**Subject:** RE: Pre-Onboarding Call Recap

Excellent.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Tuesday, July 2, 2019 1:47 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
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**Email**

Hi Ernie,

7/11 @ 10am would work great. I will send you an invitation that you could forward on. Would you mind sending me the emails/names/titles of the stakeholders so I can add them to the Portal?

Also, is the in app announcement okay for us to publish out letting your users know that CVPD has joined their platform?

Thank you,

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[angela@ring.com](mailto:angela@ring.com)  
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Community Policing Unit

Chula Vista Police Department

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**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Cc:** Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: Pre-Onboarding Call Recap

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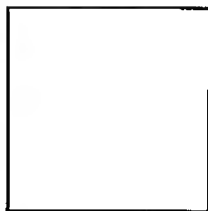
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Partner Success Manager

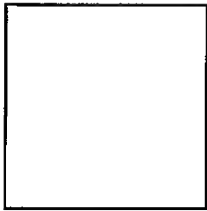
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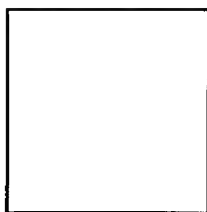
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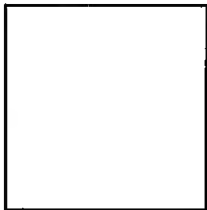
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## Kathleen Viveros

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**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 2, 2019 2:27 PM  
**To:** Angela Kang  
**Subject:** RE: Pre-Onboarding Call Recap

I am still gathering the names of those attending. I will send their info soon. The in app announcement should be fine however; I would like to wait until we get trained because the minute citizens know we are on board, they will start asking questions. I want my folks to be ready.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

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**Sent:** Tuesday, July 2, 2019 1:47 PM  
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**Warning:**  
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315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

**[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)**

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Thursday, June 27, 2019 1:32 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Cc:** Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: Pre-Onboarding Call Recap

**Warning:  
External  
Email**

Sounds great, thank you!

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative dates soon.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, June 26, 2019 4:35 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>

**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

Hi Ernie, Sarah,

I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakeholders webinar.

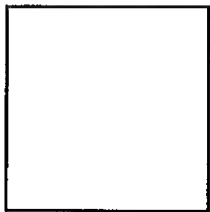
Thank you,

Angela Kang

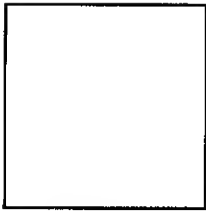
Partner Success Manager

[angela@ring.com](mailto:angela@ring.com)

425-274-5987



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On Thu, Jun 20, 2019 at 11:18 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Very nice speaking with you today! Below is a recap of what we spoke on and the few action items I need.

**1. 45 min Stakeholders Webinar:** This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?

- a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
- b) PIO/Social Media Committee
- c) Investigations/detectives
- d) Crime analysts
- e) Road Patrol Officers

On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.

**2. 45-60 min In person Training:** After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?

### 3. Portal Setup

**a) Law Enforcement User List:** Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?

**b) Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

**c) Browser Compatibility:** Reminder to use Chrome or Firefox.

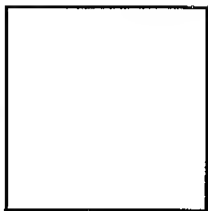
Please reach out if you have any questions.

Thank you,

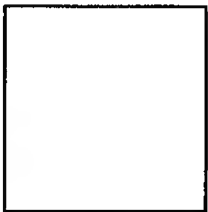
Angela Kang

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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 9, 2019 8:08 AM  
**To:** Angela Kang; Sarah Camacho  
**Cc:** Henry Martin  
**Subject:** RE: National Night Out - Chula Vista PD

Good morning Angela,

I will complete the form today. I will also send you the names of those attending the webinar by the end of the day. I am working on some technical issues on my end.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <angela@ring.com>  
**Sent:** Monday, July 8, 2019 11:40 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>  
**Cc:** Henry Martin <HMartin@chulavistapd.org>  
**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Sarah, Ernie,

Were you successful in completing the NNO form?

Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?

Thank you,

Angela Kang  
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Thu, Jun 20, 2019 at 11:39 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Thank you for giving us an opportunity to represent Ring at Chula Vista's NNO. We would be honored to have a presence there.

Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in other ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.

Please fill out the form [here](#) and we will ship you the materials. Please email me if you'd like me to ship the donation device to a different address.

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, July 10, 2019 1:15 PM  
**To:** Angela Kang  
**Subject:** RE: National Night Out - Chula Vista PD

Angela,

It was great speaking to you. I made one mistake with the second date, its actually Tuesday, July 16 at 8 am. This will be a meeting with most investigators, so I believe it will be beneficial to keep the normal webinar information. Let me know if you are able to complete webinar on 7/16.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Wednesday, July 10, 2019 12:40 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Ernie,

Yes, I can call you now if you're free. I'm available the rest of the day.

Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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[www.ring.com](http://www.ring.com)



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On Wed, Jul 10, 2019 at 11:39 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hello Angela,

Are you available for a call?

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Tuesday, July 9, 2019 9:42 AM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Cc:** Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Certainly, will look forward to the user list. Also, I will send over donation devices to the below address to your attn.

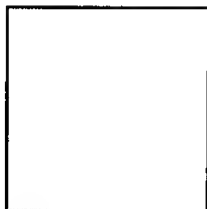
Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910

Thank you,

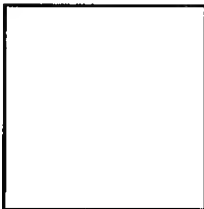
Angela Kang

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---



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On Tue, Jul 9, 2019 at 8:09 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Good morning Angela,

I will complete the form today. I will also send you the names of those attending the webinar by the end of the day. I am working on some technical issues on my end.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Monday, July 8, 2019 11:40 AM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>

**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Sarah, Ernie,

Were you successful in completing the NNO form?

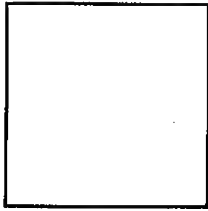
Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?

Thank you,

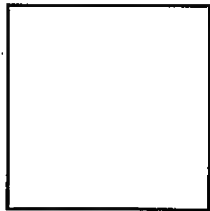
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Thu, Jun 20, 2019 at 11:39 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Thank you for giving us an opportunity to represent Ring at Chula Vista's NNO. We would be honored to have a presence there.



Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in other ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.

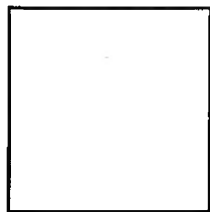
Please fill out the form [here](#) and we will ship you the materials. Please email me if you'd like me to ship the donation device to a different address.

Thank you,

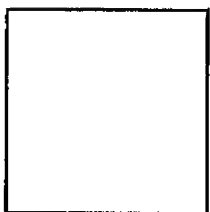
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, July 10, 2019 1:21 PM  
**To:** Angela Kang  
**Subject:** RE: National Night Out - Chula Vista PD

Awesome, Thanks!

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Wednesday, July 10, 2019 1:19 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

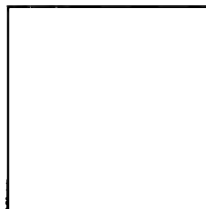
Hi Ernie,

Great speaking with you as well. The Tuesday July 16th at 8am would work for me to have a second webinar. Noted this will be with mostly investigators. I will stick to the 30 min max time.

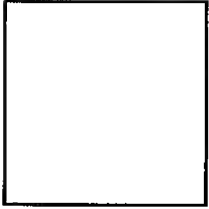
Thank you,

Angela Kang

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[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Wed, Jul 10, 2019 at 1:16 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Angela,

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Chula Vista, CA 91910

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[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, July 10, 2019 12:40 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

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Hi Ernie,

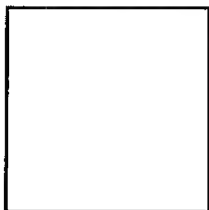
Yes, I can call you now if you're free. I'm available the rest of the day.

Thank you,

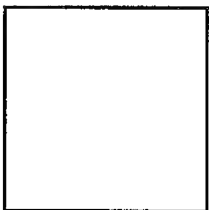
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Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

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[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

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**Sent:** Tuesday, July 9, 2019 9:42 AM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Cc:** Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

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Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

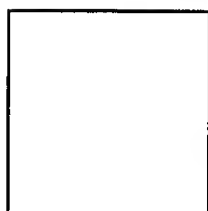
Chula Vista, CA 91910

Thank you,

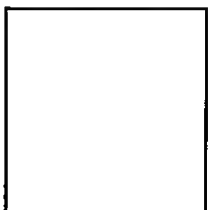
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
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On Tue, Jul 9, 2019 at 8:09 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

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Desk: (619) 476-2453  
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**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Monday, July 8, 2019 11:40 AM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>  
**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>  
**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Sarah, Ernie,

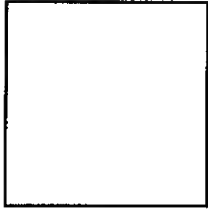
Were you successful in completing the NNO form?

Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?

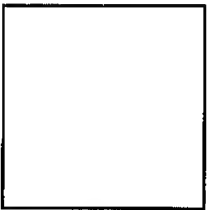
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
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On Thu, Jun 20, 2019 at 11:39 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

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Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in other ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.

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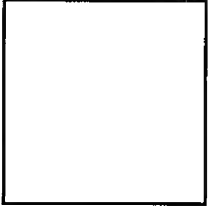
Thank you,

Angela Kang

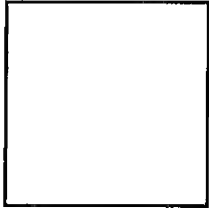


Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

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## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, July 11, 2019 8:46 AM  
**To:** Angela Kang  
**Subject:** RE: National Night Out - Chula Vista PD  
**Attachments:** Law Enforcement User List.xlsx

Good morning,

Here is the list who will be attending the webinar today.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

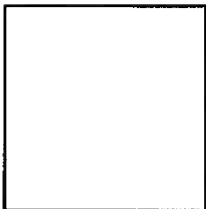
**From:** Angela Kang <angela@ring.com>  
**Sent:** Wednesday, July 10, 2019 1:37 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

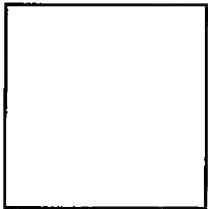
My pleasure! I will go ahead and send through an invitation to hold the date/time.

Thank you,

Angela Kang  
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Wed, Jul 10, 2019 at 1:23 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Awesome, Thanks!

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, July 10, 2019 1:19 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
External  
Email

Hi Ernie,

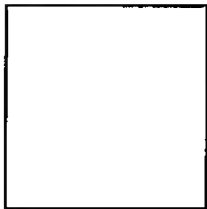
Great speaking with you as well. The Tuesday July 16th at 8am would work for me to have a second webinar. Noted this will be with mostly investigators. I will stick to the 30 min max time.

Thank you,

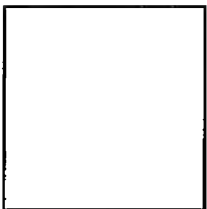
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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[www.ring.com](http://www.ring.com)



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On Wed, Jul 10, 2019 at 1:16 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Angela,

It was great speaking to you. I made one mistake with the second date, its actually Tuesday, July 16 at 8 am. This will be a meeting with most investigators, so I believe it will be beneficial to keep the normal webinar information. Let me know if you are able to complete webinar on 7/16.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, July 10, 2019 12:40 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Ernie,

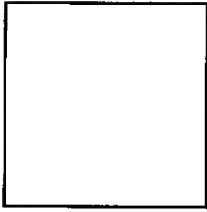
Yes, I can call you now if you're free. I'm available the rest of the day.

Thank you,

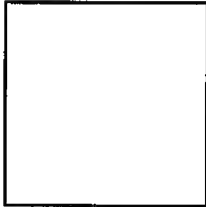
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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On Wed, Jul 10, 2019 at 11:39 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hello Angela,

Are you available for a call?

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Tuesday, July 9, 2019 9:42 AM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Cc:** Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>; Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Certainly, will look forward to the user list. Also, I will send over donation devices to the below address to your attn.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Thank you,

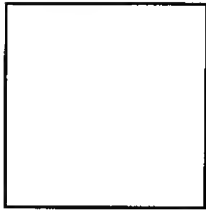
Angela Kang

Partner Success Manager

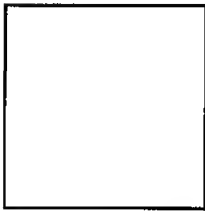
[angela@ring.com](mailto:angela@ring.com)

425-274-5987

---



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On Tue, Jul 9, 2019 at 8:09 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Good morning Angela,

I will complete the form today. I will also send you the names of those attending the webinar by the end of the day. I am working on some technical issues on my end.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)



**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Monday, July 8, 2019 11:40 AM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>

**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: National Night Out - Chula Vista PD

**Warning:**  
**External**  
**Email**

Hi Sarah, Ernie,

Were you successful in completing the NNO form?

Also, I will be sending you some donation devices to use to raffle off to the community if you're interested. Which address and attn to should I send them to?

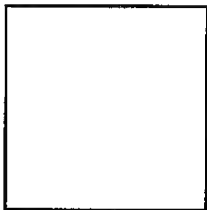
Thank you,

Angela Kang

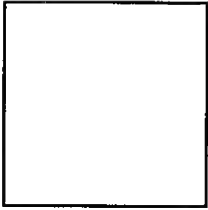
Partner Success Manager

[angela@ring.com](mailto:angela@ring.com)

425-274-5987



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Santa Monica, CA 90404  
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On Thu, Jun 20, 2019 at 11:39 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Thank you for giving us an opportunity to represent Ring at Chula Vista's NNO. We would be honored to have a presence there.

Although we won't be able to send Ring staff to man a booth, we would be more than happy to support in other ways by sending brochures, flyers, donation ring doorbell for raffle giveaway etc.

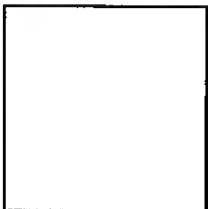
Please fill out the form [here](#) and we will ship you the materials. Please email me if you'd like me to ship the donation device to a different address.

Thank you,

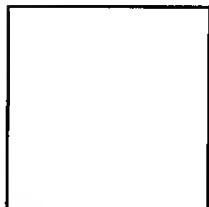
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, July 11, 2019 9:24 AM  
**To:** Angela Kang  
**Subject:** One more addition to the list  
**Attachments:** Law Enforcement User List.xlsx

Hello again,

There was one more addition to the list. Also, is it possible to log on to the webinar about 20 minutes prior to make sure the audio on our end is good to go?

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Friday, July 12, 2019 2:17 PM  
**To:** Angela Kang  
**Subject:** RE: In person onboarding date

Hi Angela,

Unfortunately, I will be in training all day on July 31<sup>st</sup> and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Friday, July 12, 2019 11:33 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Do you think Wednesday, July 31<sup>st</sup> would work for me to go on site to do the training?

Thanks,  
Angela

--

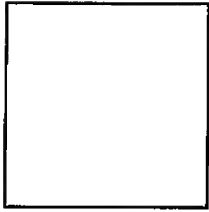
Thank you,

Angela Kang

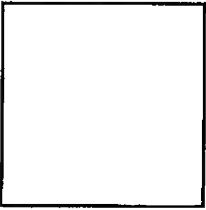
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

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---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Friday, July 12, 2019 3:36 PM  
**To:** Angela Kang  
**Subject:** RE: In person onboarding date

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <angela@ring.com>  
**Sent:** Friday, July 12, 2019 3:00 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,  
Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31<sup>st</sup> and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department

• 315 Fourth Avenue

• Chula Vista, CA 91910

• Desk: (619) 476-2453

• epinedo@chulavistapd.org

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

Sent: Friday, July 12, 2019 11:33 AM

To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

Subject: In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Do you think Wednesday, July 31st would work for me to go on site to do the training?

Thanks,

Angela

--

Thank you,

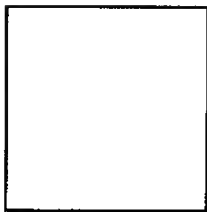
Angela Kang

Partner Success Manager

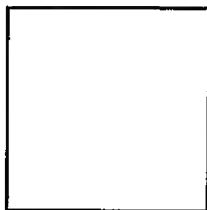
[angela@ring.com](mailto:angela@ring.com)

425-274-5987





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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



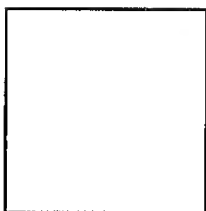
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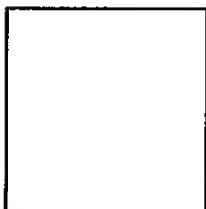
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Friday, July 12, 2019 5:07 PM  
**To:** Angela Kang  
**Subject:** Re: In person onboarding date

We are hosting national night out on 8/6 and want to make the unveiling city wide on that day.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

**From:** Angela Kang <angela@ring.com>  
**Date:** 7/12/19 16:47 (GMT-08:00)  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

There is a mandatory team meeting that July 24-25. How does your August 7 Wednesday look?

On Fri, Jul 12, 2019 at 3:38 PM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
epinedo@chulavistapd.org

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Friday, July 12, 2019 3:00 PM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,

Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31<sup>st</sup> and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Friday, July 12, 2019 11:33 AM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Subject:** In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Do you think Wednesday, July 31st would work for me to go on site to do the training?

Thanks,

Angela

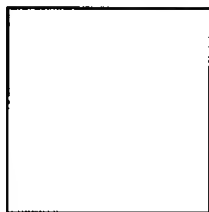
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Thank you,

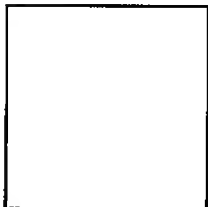
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
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Thank you,

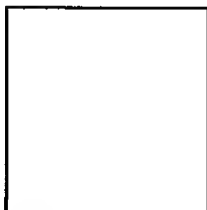
Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987

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•  
•  
• Thank you,  
•

• Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987

---



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Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Monday, July 15, 2019 9:39 PM  
**To:** Angela Kang  
**Subject:** Re: Webinar #2 reschedule

No worries Sarah. Family is always first!

---

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

**From:** Angela Kang <angela@ring.com>  
**Date:** 7/15/19 21:01 (GMT-08:00)  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>, Sarah Camacho <scamacho@chulavistapd.org>  
**Subject:** Webinar #2 reschedule

**Warning:**  
**External**  
**Email**

Hi Ernie, Sarah,

I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught [REDACTED] today and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.

Thank you and apologize for the last moment's cancellation.

Angela

Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987

---



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Monday, July 15, 2019 9:57 PM  
**To:** Angela Kang  
**Subject:** Re: Webinar #2 reschedule

Sorry for calling you Sarah. I meant Angela.

---

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>  
Date: 7/15/19 21:41 (GMT-08:00)  
To: Ernesto Pinedo <EPinedo@chulavistapd.org>  
Subject: Re: Webinar #2 reschedule

**Warning:**  
**External**  
**Email**

Thank you so much for understanding. Please let me know if any of those dates for the webinar #2 will work.

On Mon, Jul 15, 2019 at 9:43 PM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:  
No worries Sarah. Family is always first!

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>  
Date: 7/15/19 21:01 (GMT-08:00)  
To: Ernesto Pinedo <EPinedo@chulavistapd.org>, Sarah Camacho <scamacho@chulavistapd.org>  
Subject: Webinar #2 reschedule

Warning:  
External  
Email

Hi Ernie, Sarah,

I'm sorry, but I will need to reschedule the webinar tomr at 8am. My little boy caught [REDACTED] today and cannot go to daycare for the rest of the week. Since I cannot find a sitter on such short notice, can we please do the webinar on July 23 Tuesday morning instead? If not I am free all July 25 Thursday.

Thank you and apologize for the last moment's cancellation.

Angela

---

Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 16, 2019 7:26 AM  
**To:** Angela Kang  
**Subject:** RE: In person onboarding date

7/26 will work.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Monday, July 15, 2019 11:40 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: In person onboarding date

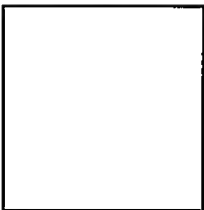
**Warning:  
External  
Email**

Hi Ernie,

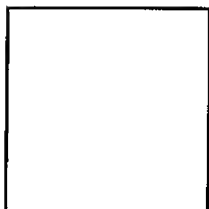
How about Friday, July 26th? I can do multiple sessions that day if it will help to accommodate those with schedule conflicts.

Thank you,

Angela Kang  
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



• 1523 26th St.  
• Santa Monica, CA 90404  
• [www.ring.com](http://www.ring.com)  
•  
•



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On Fri, Jul 12, 2019 at 5:09 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

We are hosting national night out on 8/6 and want to make the unveiling city wide on that day.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[Epinedo@chulavistapd.org](mailto:Epinedo@chulavistapd.org)

----- Original message -----

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
Date: 7/12/19 16:47 (GMT-08:00)  
To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
Subject: Re: In person onboarding date

**Warning:**  
**External**  
**Email**

There is a mandatory team meeting that July 24-25. How does your August 7 Wednesday look?

On Fri, Jul 12, 2019 at 3:38 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Friday, July 12, 2019 3:00 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,

Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31<sup>st</sup> and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

Sent: Friday, July 12, 2019 11:33 AM

To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

Subject: In person onboarding date

Warning:  
External  
Email

Hi Ernie,

Do you think Wednesday, July 31st would work for me to go on site to do the training?

Thanks,

Angela

--

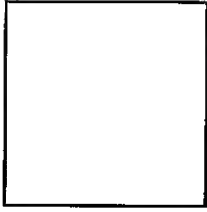
Thank you,

Angela Kang

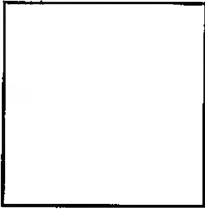
Partner Success Manager

[angela@ring.com](mailto:angela@ring.com)

425-274-5987



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Santa Monica, CA 90404  
www.ring.com



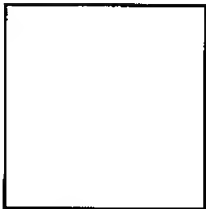
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Thank you,

Angela Kang

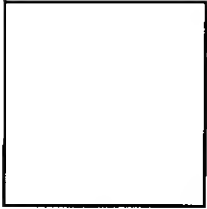
Partner Success Manager  
angela@ring.com  
425-274-5987

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1523 26th St.  
Santa Monica, CA 90404  
www.ring.com





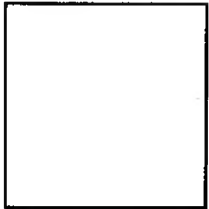
[Download the Neighbors App.](#)  
Join the new neighborhood watch.

--  
Thank you,

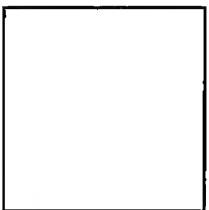
Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987

---



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Santa Monica, CA 90404  
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Join the new neighborhood watch.

**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, July 18, 2019 4:11 PM  
**To:** Angela Kang  
**Subject:** RE: In person onboarding date

Hello Angela,

Yes we plan to send out information via the major social sites to inform citizens about CVPD's partnership with Ring. What time will you be down in Chula Vista? Also, I received the items you sent, thank you for that. Since only citizens will be eligible for the items you sent, CVPD employees are asking if there is an opportunity for them to purchase Ring products at a discounted price? Let me know if you have any questions.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Tuesday, July 16, 2019 1:23 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

Wonderful, thanks Ernie! I'll get everything prepared for the 7/26. Do you plan to do any press release beyond that in app courtesy message that Ring sends out to your communities users that CVPD has joined the platform? If so let me know so I could get your connected with our PR person. All PR needs to get approval from our PR team to ensure messaging is aligned.

On Tue, Jul 16, 2019 at 7:31 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

7/26 will work.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue

• Chula Vista, CA 91910

• Desk: (619) 476-2453

• epinedo@chulavistapd.org

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

Sent: Monday, July 15, 2019 11:40 AM

To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

Subject: Re: In person onboarding date

**Warning:**  
**External**  
**Email**

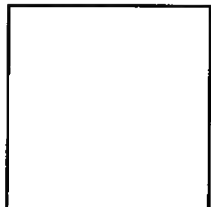
Hi Ernie,

How about Friday, July 26th? I can do multiple sessions that day if it will help to accommodate those with schedule conflicts.

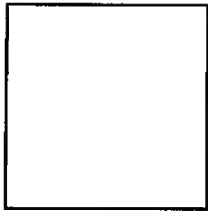
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Fri, Jul 12, 2019 at 5:09 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

We are hosting national night out on 8/6 and want to make the unveiling city wide on that day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[Epinedo@chulavistapd.org](mailto:Epinedo@chulavistapd.org)

----- Original message -----

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

Date: 7/12/19 16:47 (GMT-08:00)

To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>

Subject: Re: In person onboarding date

**Warning:**  
**External**  
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We can do Tuesday -Friday. I am off Saturday, Sunday and Monday. I am typically busy all day on Tuesday's working with our Homeless Outreach Team. I am available the week of 7/23-7/26.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Friday, July 12, 2019 3:00 PM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Subject:** Re: In person onboarding date

**Warning:**  
**External**  
**Email**

Hi Ernie,

Are there any other days besides Thursdays that works for you and the team? My husband has early morning shifts on Thursdays and unable to drop off our son at daycare on my behalf.

Thanks,

Angela

On Fri, Jul 12, 2019 at 2:19 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hi Angela,

Unfortunately, I will be in training all day on July 31<sup>st</sup> and won't be available. I'm available on 7/25 all day.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Friday, July 12, 2019 11:33 AM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Subject:** In person onboarding date

**Warning:**  
External  
Email

Hi Ernie,

Do you think Wednesday, July 31st would work for me to go on site to do the training?

Thanks,

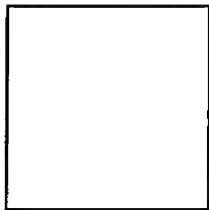
Angela

Thank you,

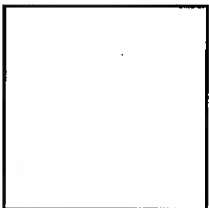
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987

---



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Monica, CA  
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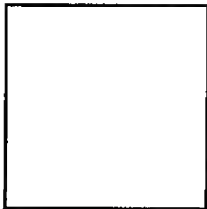
Thank you,

Angela Kang

## Partner Success Manager

angela@ring.com

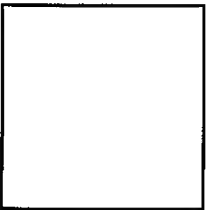
425-274-5987



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Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



Download the Neighbors App.

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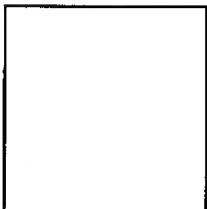
**Thank you.**

Angela Kando

## Partner Success Manager

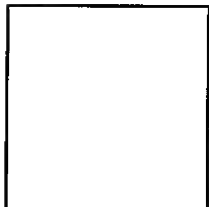
angela@ring.com

425-274-5987





1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)

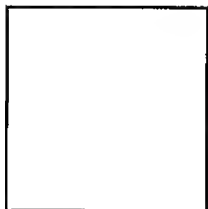


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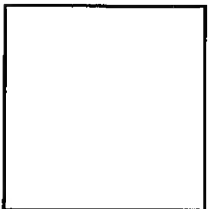
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, July 25, 2019 1:58 PM  
**To:** Angela Kang  
**Subject:** RE: On Site training tomorrow

Hello Angela,

Yes you are fine if you show up at 9 am. The address is correct and we can certainly go and have lunch afterwards.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Thursday, July 25, 2019 9:39 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** On Site training tomorrow

**Warning:**  
**External**  
**Email**

Hi Ernie,

I will see you tomorrow for the below sessions. I'd like to get there earlier to set up so I will be there around 9am if that's okay.

- Session #1: 10-11am
- Session #2: 11:30-12:30pm

Can you please reconfirm below is the correct address and that there is parking available? I will ask for you when I arrive at the front desk.

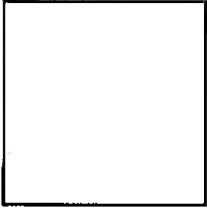
315 4th Ave  
Chula Vista, CA 91910

Also, are you and Sarah available for lunch (or coffee break if time is tight for you) after the sessions? I'd like to take you out if you're free. Feel free to invite others if you'd like.

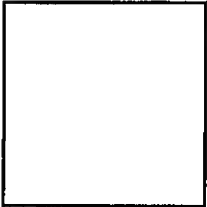
Thank you,

Angela Kang

- Partner Success Manager
- [angela@ring.com](mailto:angela@ring.com)
- 425-274-5987
- 
- 
- 



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Santa Monica, CA 90404  
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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Friday, July 26, 2019 7:08 AM  
**To:** Angela Kang  
**Cc:** Sarah Camacho  
**Subject:** RE: Pre-Onboarding Call Recap

I mentioned it to those who attended the webinar and they did not give a respond. If need be, they can change it later.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <angela@ring.com>  
**Sent:** Thursday, July 25, 2019 10:07 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Cc:** Sarah Camacho <scamacho@chulavistapd.org>  
**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

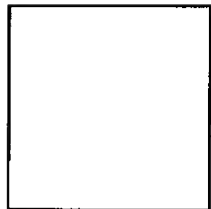
Hi Ernie,

Just wanted to check in on the beats or assigned areas for Chula Vista PD and make sure you don't see a need for this?

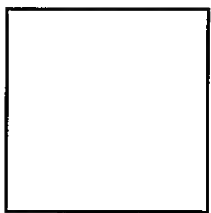
**b) Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

Thank you,

Angela Kang  
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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[www.ring.com](http://www.ring.com)



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On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative dates soon.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
**Sent:** Wednesday, June 26, 2019 4:35 PM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>  
**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>  
**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

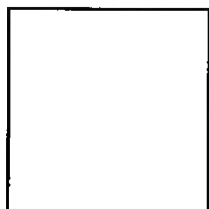
Hi Ernie, Sarah,

I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakeholders webinar.

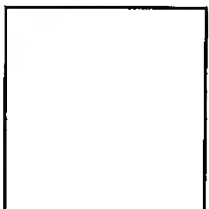
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Thu, Jun 20, 2019 at 11:18 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Very nice speaking with you today! Below is a recap of what we spoke on and the few action items I need.

**1. 45 min Stakeholders Webinar:** This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?

- a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
- b) PIO/Social Media Committee
- c) Investigations/detectives
- d) Crime analysts
- e) Road Patrol Officers

On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.

**2. 45-60 min In person Training:** After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?

### 3. Portal Setup

**a) Law Enforcement User List:** Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?

**b) Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

**c) Browser Compatibility:** Reminder to use Chrome or Firefox.

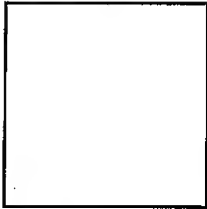
Please reach out if you have any questions.

Thank you,

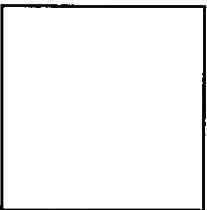
Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Friday, July 26, 2019 9:04 AM  
**To:** Angela Kang  
**Cc:** Sarah Camacho  
**Subject:** Re: Pre-Onboarding Call Recap

Sounds good.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

**From:** Angela Kang <angela@ring.com>  
**Date:** 7/26/19 08:54 (GMT-08:00)  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Cc:** Sarah Camacho <scamacho@chulavistapd.org>  
**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

Sounds good, thanks Ernie.

I am at the Starbucks 5 mins from your station. I'll Work on some emails here and make my way over there by 9:15am. See you soon!

On Fri, Jul 26, 2019 at 7:07 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

I mentioned it to those who attended the webinar and they did not give a respond. If need be, they can change it later.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue

• Chula Vista, CA 91910

• Desk: (619) 476-2453

• [epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

From: Angela Kang <[angela@ring.com](mailto:angela@ring.com)>  
Sent: Thursday, July 25, 2019 10:07 PM  
To: Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
Cc: Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>  
Subject: Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

Hi Ernie,

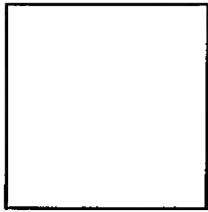
Just wanted to check in on the beats or assigned areas for Chula Vista PD and make sure you don't see a need for this?

**b) Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

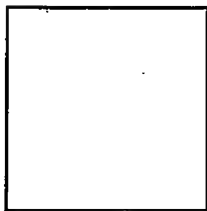
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
www.ring.com



Download the Neighbors App.  
Join the new neighborhood watch.

On Thu, Jun 27, 2019 at 1:24 PM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Hello Angela,

I have sent out the email and are looking to schedule the webinar sometime during the week of July 8-12. I will respond with the tentative\_dates soon.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Angela Kang <[angela@ring.com](mailto:angela@ring.com)>

**Sent:** Wednesday, June 26, 2019 4:35 PM

**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>; Sarah Camacho <[scamacho@chulavistapd.org](mailto:scamacho@chulavistapd.org)>

**Cc:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>

**Subject:** Re: Pre-Onboarding Call Recap

**Warning:**  
**External**  
**Email**

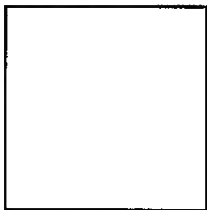
Hi Ernie, Sarah,

I hope you're well. I just wanted to check in and see if there was a time that you prefer for the 45 min stakeholders webinar.

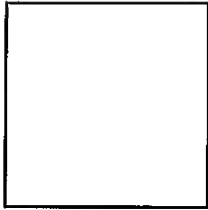
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Thu, Jun 20, 2019 at 11:18 AM Angela Kang <[angela@ring.com](mailto:angela@ring.com)> wrote:

Hi Ernie, Sarah,

Very nice speaking with you today! Below is a recap of what we spoke on and the few action items I need.

**1. 45 min Stakeholders Webinar:** This is me "training the trainers" to get the stakeholders to understand the Ring Portal so they can determine the best way to roll out the tool within their units. We suggest that 1-2 reps from each group below attend this webinar as they will be the go-to person if anyone within their units have questions. Can you please suggest a few dates/times within the next week?

- a) Community Outreach: Community Service Officer/Community resource officer, those who attend HOA neighborhood watch meetings
- b) PIO/Social Media Committee
- c) Investigations/detectives
- d) Crime analysts
- e) Road Patrol Officers

On the day of the webinar, we will push out an in app welcome message letting users in your area know that CVPD has joined Portal. Attached an example for your reference.

**2. 45-60 min In person Training:** After the stakeholders webinar, I will go out in person to CVPD ~2 weeks later to train the rest of the teams. Can you please suggest a few dates/times 2 weeks after the stakeholder webinar takes place?

### **3. Portal Setup**

a) **Law Enforcement User List:** Can you please fill out the attached spreadsheet for everyone that should have access to Portal and send to me before the in person training?

b) **Beats Map:** If you decide that assigning each user to a beat/assigned area would be appropriate, please send over a beats map (Shapefile, ESRI file) so that we can create them for your Portal. If you don't see the need at this time, we can just assign each user to the entire jurisdiction by default and they will receive email alerts whenever a "Neighbor" posts anything in the crime category.

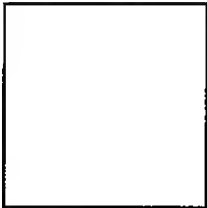
c) **Browser Compatibility:** Reminder to use Chrome or Firefox.

Please reach out if you have any questions.

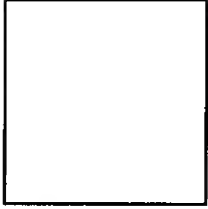
Thank you,

Angela Kang

Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Wednesday, July 31, 2019 7:50 AM  
**To:** Angela Kang  
**Subject:** FW: Ring going live 7/30.

Good morning Angela,

Can you please send the invite email to Shermaine Abad, she is one of our analysts. Thank you.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Shermaine Abad  
**Sent:** Wednesday, July 31, 2019 7:14 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** RE: Ring going live 7/30.

Hey Sarge,

I didn't receive an email from Ring.

**Shermaine Abad**  
Public Safety Analyst  
Chula Vista Police Department  
315 Fourth Avenue, Chula Vista, CA 91910  
(619) 409-5938  
[sabad@chulavistapd.org](mailto:sabad@chulavistapd.org)

**Visit the new C&D SharePoint site**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Tuesday, July 30, 2019 3:48 PM  
**To:** Kristen Pattie <KPattie@chulavistapd.org>; Jammi Johnson <jjohnson@chulavistapd.org>; David Oyos <DOyos@chulavistapd.org>; Anthony Molina <AMolina@chulavistapd.org>; Tim Biffle <TBiffle@chulavistapd.org>; Christopher Zimmer <CZimmer@chulavistapd.org>; David Willson <DWillson@chulavistapd.org>; Erin Gnekow <EGnekow@chulavistapd.org>; Joseph Picone <JPicone@chulavistapd.org>; Eric Wood <ericw@chulavistapd.org>; Melissa Donahue <mdonahue@chulavistapd.org>; Brandi Winslow <BWinslow@chulavistapd.org>; Anthony Gonzales <AGonzales@chulavistapd.org>; Jessica Severance <JSeverance@chulavistapd.org>; Nicole Hobson <NHobson@chulavistapd.org>; Nathan Hall <NHall@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>; Ernesto Pinedo <EPinedo@chulavistapd.org>; Holly Angeles Gonzales <hgonzales@chulavistapd.org>; Shermaine Abad <sabad@chulavistapd.org>  
**Subject:** Ring going live 7/30.



•  
• Hello folks,  
•

• We will go live with Ring today Tuesday, 7/30. I have attached a reference sheet provided by Ring. You all  
• should have received an email over the weekend to join the Ring portal. Only caveat is remember to use  
• Internet Explorer Dev to run the program. Our awesome IT department is confident Dev will work. Bob is going  
• to send everyone a cheat sheet on how to use Dev without making it your default browser. The Ring reference  
• sheet also has a discount listed so we as employees can purchase Ring products. Hold off on that, waiting for  
• approval from command staff to use the discount.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Sunday, August 4, 2019 1:15 PM  
**To:** Angela Kang  
**Subject:** Re: Donation Device Terms

I accept.

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
Epinedo@chulavistapd.org

----- Original message -----

**From:** Angela Kang <angela@ring.com>  
**Date:** 8/1/19 17:24 (GMT-08:00)  
**To:** Sarah Camacho <scamacho@chulavistapd.org>, Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Donation Device Terms

**Warning:**  
**External**  
**Email**

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating **"I Accept"**:

- 1.
2. You will provide the donated devices to members
3. of the community. You will ensure that the donated devices are not provided to employees of your
4. organization or a member of an organization's immediate family, and represent and warrant that acceptance of that donation complies with state and local law and your organization's rules.
- 5.
- 6.
7. You will not impose any requirements or restrictions on any recipient's use of the donated device.
8. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration or similar program as a condition of receiving the donated
9. device or otherwise.
- 10.
- 11.
12. You will not use or store any personally identifiable information of the recipient of a donated

- 13. device other than as necessary to confirm his or her eligibility to receive the device.
- 
- 14.
- 

- Let me know if you have any questions or concerns.
- 

Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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**Kathleen Viveros**

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, August 8, 2019 8:47 AM  
**To:** Angela Kang  
**Subject:** FW: Ring

Good morning Angela,

Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Sharyl Mesina  
**Sent:** Thursday, August 8, 2019 7:43 AM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Ring

Hello,  
I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina  
Public Safety Analyst  
Chula Vista Police Department  
315 Fourth Avenue CV CA 91910  
(619) 476-2455 Desk Phone  
(619) 385-6753 Mobile  
[smesina@chulavistapd.org](mailto:smesina@chulavistapd.org)

"It is a capital mistake to theorize before one has data.  
Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."  
— Sir Arthur Conan Doyle, Sherlock Holmes

**To view the Crime&Disorder (Sharepoint), please click [HERE](#).**

**To view the PremierOne CAD reports now available, simply click [HERE](#)**



## Kathleen Viveros

---

**From:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Sent:** Thursday, August 8, 2019 3:04 PM  
**To:** Angela Kang  
**Subject:** RE: FW: Ring

Hi Angela,

My week is going by fast! Thanks for your help on this. I will make a note about us being able to add additional folks. I hope you have a wonderful day!

Sergeant Ernie Pinedo  
Community Policing Unit  
Chula Vista Police Department  
315 Fourth Avenue  
Chula Vista, CA 91910  
Desk: (619) 476-2453  
[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Thursday, August 8, 2019 2:51 PM  
**To:** Ernesto Pinedo <EPinedo@chulavistapd.org>  
**Subject:** Re: FW: Ring

**Warning:**  
**External**  
**Email**

Hi Ernie,

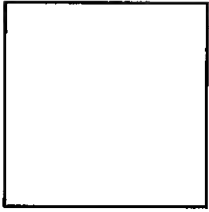
Sorry for the late response. Hope you're having a great week so far!

I have added Sharyl to the Portal and she should be able to log in with her work email and create a password.

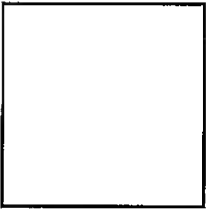
I was told that in the near future that I will lose the ability to add people to the Portal for various reasons. Any admin from your agency should be able to add the users easily by going to "Manage Users". :) Please let me know if you have any questions!

Thank you,

Angela Kang  
Partner Success Manager  
[angela@ring.com](mailto:angela@ring.com)  
425-274-5987



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On Thu, Aug 8, 2019 at 8:46 AM Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)> wrote:

Good morning Angela,

Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

[epinedo@chulavistapd.org](mailto:epinedo@chulavistapd.org)

**From:** Sharyl Mesina  
**Sent:** Thursday, August 8, 2019 7:43 AM  
**To:** Ernesto Pinedo <[EPinedo@chulavistapd.org](mailto:EPinedo@chulavistapd.org)>  
**Subject:** Ring

Hello,

I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

*Chula Vista Police Department*

*315 Fourth Avenue CV CA 91910*

*(619) 476-2455 Desk Phone*

*(619) 385-6753 Mobile*

[smesina@chulavistapd.org](mailto:smesina@chulavistapd.org)

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."

– Sir Arthur Conan Doyle, Sherlock Holmes

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## Kathleen Viveros

---

**From:** Angela Kang <angela@ring.com>  
**Sent:** Monday, May 13, 2019 12:16 PM  
**To:** Henry Martin  
**Cc:** Francis Giaime  
**Subject:** Re: Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Hello Lt Martin,

We're also very excited to bring your agency onto this platform as we believe it will make your jobs a little bit easier. I look forward to working with you to onboard Chula Vista PD to the Portal. For the immediate interim, I have two questions to follow up with you.

1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.

2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.
- **PIOs** - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
- **Social Media** - will be in charge of Portal social media efforts
- **Community Outreach/HOA** - will lead Portal HOA and crime & safety groups programs that we offer
- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

In the meantime, please let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager  
angela@ring.com  
425-274-5987



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Santa Monica, CA 90404  
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On Sun, May 12, 2019 at 9:08 AM Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)> wrote:

Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4<sup>th</sup> Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

[hmartin@chulavistapd.org](mailto:hmartin@chulavistapd.org)

**From:** Raymond Pollum [mailto:[raymond.pollum@ring.com](mailto:raymond.pollum@ring.com)]  
**Sent:** Friday, May 10, 2019 10:56 AM  
**To:** Henry Martin <[HMartin@chulavistapd.org](mailto:HMartin@chulavistapd.org)>; Francis Giaime <[FGiaime@chulavistapd.org](mailto:FGiaime@chulavistapd.org)>  
**Cc:** Angela Kang <[a.kang@ring.com](mailto:a.kang@ring.com)>  
**Subject:** Ring Training Schedule and Introduction

**Warning:**  
**External**  
**Email**

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

**1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

**2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.

- **PIOs** - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
- **Social Media** - will be in charge of Portal social media efforts
- **Community Outreach/HOA** - will lead Portal HOA and crime & safety groups programs that we offer
- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships  
[ray@ring.com](mailto:ray@ring.com)  
 949-690-6979



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 Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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## Kathleen Viveros

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Wednesday, August 21, 2019 7:25 PM  
**To:** scamacho@chulavistapd.org  
**Subject:** New Comment Added to a Post You're Following: "Checking cars"

Warning:  
External  
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Checking cars

Neighbor Comment

Neighbor44 wrote: "@Neighbor25 we have two videos. They parked at 3 am and went from car to car. The video above is when they were leaving."

[VIEW POST](#)



Email intended for scamacho@chulavistapd.org.

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